AREN DUNN

(+61) 466 216 698 | arendunn@hotmail.com | arendunn.com
linkedin.com/in/arendunn | github.com/arendunn

EDUCATION

Bachelor of Computer Science — **University of Wollongong**
Majors: Software Engineering & Big Data and Artificial Intelligence — February 2022 — November 2025

TECHNICAL SKILLS

Languages: JavaScript, TypeScript, Python, Java, C++, SQL, HTML, CSS
Frameworks & Technologies: React, Next.js, Node.js, Express, Spring Boot, Astro, Tailwind CSS, Bootstrap
Tools & Platforms: Git/GitHub, Make.com, Twilio, PostgreSQL, MongoDB, AWS, Netlify, Vite, VS Code, Figma
Systems & Integration: POS Systems, Hardware & Peripheral Integration, Software Deployment, System Configuration, Networking, Technical Troubleshooting
Technical Concepts: REST APIs, API Integrations, Webhooks, CI/CD, Version Control, AI/ML Fundamentals

EMPLOYMENT

SwiftPOS, Oolio Group | Customer Delivery Technician
January 2026 – Present
- Work directly with hospitality and retail clients to install, configure, and deploy SwiftPOS software, POS hardware, peripherals, and integrated systems.
- Deliver customer onboarding, including system configuration, testing, troubleshooting, user training, and go-live support.
- Configure Windows-based servers and network environments, supporting reliable system operation and deployments.
- Translate customer requirements into practical technical solutions, supporting customers throughout implementation.
- Collaborate with the DevPOS team on PowerShell scripting and internal tools, helping streamline customer configuration and deployment workflows.
- Develop practical expertise in POS systems, payment integrations, networking, server administration, and hospitality technology workflows.

Crossroads Hotel, Sonnel Hospitality | Venue Supervisor
May 2022 - Present
- Promoted from Bartender to Venue Supervisor within 12 months for strong leadership and technical aptitude.
- Oversee venue operations, cash flow management, stock control, financial reporting, and team coordination.
- Manage and monitor gaming and betting systems (TAB, KENO, Aristocrat, Konami).
- Oversee and troubleshoot hospitality and POS technologies (Jenson Data Systems, ClevaQ, IdealPOS).
- Liaise with law enforcement and regulatory bodies to maintain strict RSA/RCG compliance.
- Implemented structured reporting and digital financial practices to improve operational efficiency.

Crew Coach, Crew Member & Fast Food Cook | Moorebank McDonald's
Nov 2018 - July 2022
- Promoted to Crew Coach, assisting with staff training, food safety standards, and shift supervision.
- Supported management in operational performance and customer satisfaction

PROJECTS

Arkoventa | Founder
arkoventa.com.au – Automation & Software Systems
- Founded an independent technology venture focused on developing reusable business systems that automate customer communication and operational workflows.
- Design and develop automated workflows integrating APIs, webhooks, SMS messaging and AI services using Make.com, Twilio and related technologies.
- Develop system logic for customer enquiry handling, information capture and automated follow-up, with an emphasis on reliability and reusable configurations.
- Applied problem-solving and initiative in building a professional-grade development system from the ground up.

QUALIFICATIONS

2021	ICT30118 Certificate III in Information, Digital Media and Technology
2022	Responsible Service of Alcohol (RSA) & Responsible Conduct of Gambling (RCG)
2024	Advanced Responsible Conduct of Gambling (ARCG)
2024	HLTAID009 Provide CPR & HLTAID011 Provide First Aid
2025	freeCodeCamp Responsive Web Design Certification

REFERENCES

References available upon request.